



Customer Information Form

At Snap Pest Control, the health and safety of all occupants, pets, vegetation, and the environment are of the utmost importance. We strive to conduct our pest treatments in such a way as to be most effective against the intended pest and ensuring the least impact on non-targeted subjects. As part of our service, and required by law, we provide you with this pest management advice form for your records. As always, if you have any issues or questions about any of the treatment methods or products we use, please do not hesitate to contact us.

We also ask kindly that you adhere to the following general precautions as outlined below:

General precautions:

Before the treatment commences:

- Remove or cover all exposed food stuffs.
- Move couches, desks, beds etc away from walls where possible
- Lift up or cover pet food bowls to ensure they do not come into contact with pesticide
- Ensure dogs, cats, birds and other pets can be secured away from the treatment area, cages covered up, fish tanks covered etc.
- Minimise clutter on the floor, especially clothing, kids toys, pet toys etc as this will limit the areas where your technician can spray and make it hard for a successful treatment to be carried out

During the treatment:

- Do not enter the treatment areas unless given permission by your technician that it is ok to return.
- Close all doors and windows if getting an external treatment carried out as this treatment is usually conducted first before the inside treatment.

After the treatment:

- Do not enter treatment areas until the area is completely dry or after your technician says its safe to do so.
- Do not touch any traps, pest monitoring devices, bait or bait stations that have been installed.
- Only after all treatment areas are dry can you remove any covers, replace utensils and dishes and uncover food.
- Thoroughly ventilate treated areas, this will help the area to dry quicker
- Please avoid mopping, especially close to the walls, for at least a couple of weeks to allow the treatment to soak in and be effective.
- Do not hose down the outside of the house for at least 72 hours
- It will be your responsibility to clear all spider/cob webs from the interior and exterior of the dwelling.
- You may notice some pests still dying in the weeks after the treatment has been completed. This is normal, it is not the same as using the fast knock down products used at home, the pests need to make contact with the chemical before it will take effect. Please allow at least 4 - 6 weeks for the activity to die down.

The pest control treatment works in cooperation with the customer. There are certain protocols that should be upheld to ensure minimal return of pests in the future. Pest treatments are not a permanent fix. There are several responsibilities that fall on the customers to ensure the pests are eradicated for as long as possible. These include:

- Trimming trees and shrubs away from the property (for external pest concerns)
- Removing any remaining spider webbing around windows and doors
- Emptying rubbish bins frequently
- Storing large wheelie bins as far as possible from the dwelling
- Cleaning bins on a regular basis
- Keeping stores of excess equipment, rubbish, materials etc around the dwelling to a minimum
- Regular cleaning especially around kitchen and laundry areas
- Ensuring sheds or storage areas are kept well maintained, secure and neat and tidy.
- Storing food in sealed containers and up off the floor
- Minimising the amount of cardboard stored inside the dwelling
- Sealing any cracks or crevices inside and outside where possible
- Install weather strips to external doors where possible

Your cooperation with the above will ensure an efficient and effective pest control treatment. Please ensure you contact us with any questions or concerns prior to or after your treatment. We will be happy to assist you with any of your needs.

*German cockroaches will require several treatments in most cases. They can be extremely difficult to eradicate. Additional costs and timeframes for follow up treatments will be discussed with the client.

*Active fleas will require at least two treatments. Second treatment will be at a discounted rate which will be discussed with the client on the day of treatment

Contact us:

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